

Front desk: what to approve

To Dr. Yasser Abdulhadi. From Eng. Suhib Al-Saleh, AMAL-ALHAYAT PROCESS CONTROL AUTOMATION SYSTEMS (APCASYSTEMS). Brand on the site: NEXA AI Agents. 2 October 2026. This is the short English form of the Arabic note.

Decision

Buy Bob Pack once for \$29. It is not a monthly subscription. A live channel will change the rules, so we need unlimited regeneration, the vendor line removed from the trust file, and their email support while the link is wired. The \$29 does not answer the phone and does not send a message.

Use the handset and number we already own from the previous auto-attendant. Place a gateway between that phone and the server, on the same pattern as the Belt project. The phone receives the customer’s message, passes it to the server, and sends the reply back. The channel is SMS and WhatsApp text, both ways. Voice is not included.

Price

Item	Amount
Bob Pack, once	\$29
Gateway for the year	\$1,200
Trial month, once, if wanted first	\$700
\$700 every month	Not recommended
Handset and line plan	Outside this price
Cloud program	\$6,500 / month, separate

\$700 every month would be \$8,400 a year for text on a phone we already own. \$1,200 for the year is the price to approve. The \$700 figure is one trial month only, if you want to see the channel before the year.

The handset, any line subscription, and this gateway sit outside the \$1,200, outside the \$6,500 monthly cloud program, and outside the \$29 pack. Approved questions and prices are fixed before the channel opens, so the desk cannot invent a fee. The gateway stays closed until you approve it. The \$29 has not been paid.

Arabic note: nexa-agents-ai.vercel.app/docs/NEXA_Agent_Bob_Package_Recommendation.pdf